

VPAT™

Voluntary Product Accessibility Template®

Version 1.3

The purpose of the **Voluntary Product Accessibility Template**, or **VPAT™**, is to assist Federal contracting officials and other buyers in making preliminary assessments regarding the availability of commercial “Electronic and Information Technology” products and services with features that support accessibility. It is assumed and recommended that offerers will provide additional contact information to facilitate more detailed inquiries.

The first table of the Template provides a summary view of the Section 508 Standards. The subsequent tables provide more detailed views of each subsection. There are three columns in each table. Column one of the Summary Table describes the subsections of subparts B and C of the Standards. The second column describes the supporting features of the product or refers you to the corresponding detailed table, e.g., “equivalent facilitation.” The third column contains any additional remarks and explanations regarding the product. In the subsequent tables, the first column contains the lettered paragraphs of the subsections. The second column describes the supporting features of the product with regard to that paragraph. The third column contains any additional remarks and explanations regarding the product.

Date: April 14, 2014

Name of Product: ingentaconnect

Contact for more Information (name/phone/email): Paul G. Overend

Summary Table

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<i>Criteria</i>		
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Section 1194.21 Software Applications and Operating Systems <i>not needed</i>		
Section 1194.22 Web-based Internet Information and Applications		
Section 1194.23 Telecommunications Products <i>not needed</i>		
Section 1194.24 Video and Multi-media Products <i>not needed</i>		
Section 1194.25 Self-Contained, Closed Products <i>not needed</i>		
Section 1194.26 Desktop and Portable Computers <i>not needed</i>		
Section 1194.31 Functional Performance Criteria <i>not needed</i>		
Section 1194.41 Information, Documentation and Support <i>not needed</i>		

Section 1194.22 Web-based Internet information and applications – Detail

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Criteria	Supporting Features	Remarks and explanations
(a) A text equivalent for every non-text element shall be provided (e.g., via "alt", "longdesc", or in element content).	All elements pertaining to the service include alt tags.	Some extra elements, such as the parent company logo do not yet have tags
(b) Equivalent alternatives for any multimedia presentation shall be synchronized with the presentation.	None present on service	
(c) Web pages shall be designed so that all information conveyed with color is also available without color, for example from context or markup.	Alt tags used for color-coded icons	
(d) Documents shall be organized so they are readable without requiring an associated style sheet.	Documents on service delivered as HTML or PDF	
(e) Redundant text links shall be	No such image maps on	

provided for each active region of a server-side image map.	service.	
(f) Client-side image maps shall be provided instead of server-side image maps except where the regions cannot be defined with an available geometric shape.	No such image maps on service.	
(g) Row and column headers shall be identified for data tables.	No such headers appear in the service.	Data tables in PDFs do include their own headings.
(h) Markup shall be used to associate data cells and header cells for data tables that have two or more logical levels of row or column headers.	No such headers appear in the service.	
(i) Frames shall be titled with text that facilitates frame identification and navigation	Frames are so titled where they are used.	
(j) Pages shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.	No element of the page design amends the default screen frequency used by the browser.	
(k) A text-only page, with equivalent information or functionality, shall be provided to make a web site comply with the provisions of this part, when compliance cannot be accomplished in any other way. The content of the text-only page shall be updated whenever the primary page changes.	No such pages on the service require a text only equivalent at the time of writing.	
(l) When pages utilize scripting languages to display content, or to create interface elements, the information provided by the script shall be identified with functional text that can be read by Assistive Technology.	Functional text is included where such elements appear.	
(m) When a web page requires that an applet, plug-in or other application be present on the client system to interpret page content, the page must provide a link to a plug-in or applet that complies with §1194.21(a) through (l).	The only required plug-in or application required by the service is Adobe Acrobat Reader and we do provide a link to Adobe for sourcing this.	
(n) When electronic forms are	Assistive Technology	More testing is

<p>designed to be completed on-line, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.</p>	<p>should pick up the elements in the few places where we have forms on the service.</p>	<p>scheduled in this area, particularly the registration area.</p>
<p>(o) A method shall be provided that permits users to skip repetitive navigation links.</p>	<p>Workarounds exist to bypass navigation links.</p>	<p>Any page within the service can be bookmarked.</p>
<p>(p) When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required.</p>	<p>No time-limited responses exist within ingentaconnect.</p>	<p>External security checks from a patrons' issuing bank generated for transactions may have time restrictions.</p>